



Date August 1, 2011
Supplier Name Reliable Plating Works Inc.
Reporting Period 2011 Q2

Supplier Performance Report

1. Delivery Performance

Number of shipments received between 4/1/11 and 6/30/11	20
Number of shipments received on time	20
Percentage on time	100.0%
Total points (30 maximum)	30.0

2. Quality Performance

Number of pieces/pounds received between 4/1/11 and 6/30/11	71200
Number of pieces/pounds rejected	0
Percentage defective	0.0%
PPM	0
Total points (60 maximum)	60

3. Customer Service

Number of SCARs issued between 4/1/11 and 6/30/11	0
Number of responses to SCARs on time	N/A
Total points (10 maximum)	10

Total Score 100

Total Points	Ranking
95 - 100	Excellent
85 - 95	Good
70 - 85	Fair
55 - 70	Poor (corrective action may be required)
0 - 55	Unacceptable (corrective action required)

Comments:

Dan Kollatz - QA Manager

Jill Corsten - Purchasing

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