



Date January 29, 2010
Supplier Name Reliable Plating Works Inc
Reporting Period 2009 Q4

Supplier Performance Report

1. Delivery Performance

| | |
|---|--------|
| Number of shipments received between 10/1/09 and 12/31/09 | 50 |
| Number of shipments received on time | 50 |
| Percentage on time | 100.0% |
| Total points (30 maximum) | 30.0 |

2. Quality Performance

| | |
|---|-------|
| Number of pieces/pounds received between 10/1/09 and 12/31/09 | 62962 |
| Number of pieces/pounds rejected | 0 |
| Percentage defective | 0.0% |
| PPM | 0 |
| Total points (60 maximum) | 60 |

3. Customer Service

| | |
|---|-----|
| Number of SCARs issued between 10/1/09 and 12/31/09 | 0 |
| Number of responses to SCARs on time | N/A |
| Total points (10 maximum) | 10 |

Total Score **100**

| Total Points | Ranking |
|--------------|---|
| 95 - 100 | Excellent |
| 90 - 95 | Good |
| 75 - 90 | Fair |
| 50 - 75 | Poor (corrective action may be required) |
| 0 - 50 | Unacceptable (corrective action required) |

Comments:

Dan Kollatz

Dan Kollatz - QA Manager

Jill Corsten

Jill Corsten - Purchasing