



Date April 26, 2010  
Supplier Name Reliable Plating Works Inc  
Reporting Period 2010 Q1

**Supplier Performance Report**

**1. Delivery Performance**

Number of shipments received between 1/1/10 and 3/31/10	90
Number of shipments received on time	90
Percentage on time	100.0%
Total points (30 maximum)	30.0

**2. Quality Performance**

Number of pieces/pounds received between 1/1/10 and 3/31/10	134713
Number of pieces/pounds rejected	5
Percentage defective	0.0%
PPM	37
Total points (60 maximum)	60

**3. Customer Service**

Number of SCARs issued between 1/1/10 and 3/31/10	0
Number of responses to SCARs on time	N/A
Total points (10 maximum)	10

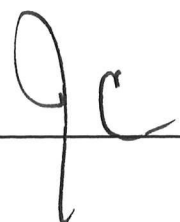
**Total Score** **100**

Total Points	Ranking
95 - 100	Excellent
85 - 95	Good
70 - 85	Fair
55 - 70	Poor (corrective action may be required)
0 - 55	Unacceptable (corrective action required)

**Comments:**

Don, While there have been a few minor quality issues we appreciated the rapid response.  
 Thanks !!

  
 Dan Kollatz - QA Manager

  
 Jill Corsten - Purchasing